



## PRODUCT RETURN POLICY

- To return product please call 800-909-0060 to obtain an RMA number. **IMPORTANT:** This RMA number must be written clearly on the outside of the box.
- Returns **WILL NOT** be accepted unless they can be identified by a valid RMA number issued by HK Surgical. HK Surgical will refuse any package that is returned without a visible RMA number.
- Liposuction.com products will no longer be accepted for return if product is not returned within **30 days** from the date purchased.
- Product will **only** be accepted for exchange/credit if received in sellable condition. Product must be returned in the original sealed package to be accepted for replacement or credit.
- Opened packages containing disposable product such as garments and panties, **MAY NOT** be returned for credit or exchange.
- A restocking fee will apply to any product returned for reasons other than defect or damage. The Restocking Fee Schedule is as follows:
  - 20% for items returned within **30 days**
  - 30% for items returned between **31-60 days**
  - No credit after **60 days**
  - Shipping fees will not be credited.
- All returned product must include all accessories, manuals, or other documentation that were originally shipped with product.

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